

SINGLE PLY ROOFING CUSTOMER SERVICES TEAM



MARK PHILLIPS
Customer Service Manager
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Mark joined Sika in June 2019 bringing with him vast experience within Customer Service Management. Mark is currently settling in to his role but is very much looking forward to his future working with Sika.



EMMA RAYWOOD
Senior Customer Service Co-Ordinator

Emma transferred internally from managing our fleet cars to become a customer service co-ordinator in January 2017. Emma is enjoying learning new role and gaining new skill within our Roofing target market. She is also looking forward to gaining technical knowledge.



DAVID HOLMES
Customer Service Co-Ordinator

Dave joined Sika in February 2018 from Tarmac Readymix. Dave manages our 3rd party deliveries on a daily basis. Dave enjoys problem solving through to conclusion. Dave is looking forward to learning his new role/responsibilities and gaining Roofing knowledge.



DEBBIE TUCKER
Customer Service Co-Ordinator

Debbie joined Sika from Jardine Lloyd Thompson in April 2014 to provide support to the CS Team, including managing our sales email, concerns log, buddy checking and sending confirmations. Debbie enjoys providing support to all of our customers and the CS Team.

Debbie supports: Neil Smith, Tarvinder Katavada and Mahroof Hussain.

Continued overleaf...

ROOFING SINGLE PLY CUSTOMER SERVICES TEAM cont/...



NATASHA NUTLAND
Customer Service Co-Ordinator

Natasha joined Sika from Beechwood Homes in May 2016. Natasha transferred from our customer service support team and is now a key account contact for a number of our customers. Natasha enjoys interacting with different customers. Enjoys being busy and dealing with new challenges.

Natasha supports: Jonathan Bunn, Alistair Speirs and Andrew Lockwood.



HOLLY BRADNUM
Customer Service Co-Ordinator

Holly joined Sika from Computer Centre in March 2017. Holly is a key account contact for a number of our customers. Holly enjoys the diversity and fast paced environment within Sika. Holly also enjoys speaking to and supporting our customers on a daily basis.

Holly supports: Phil Dodd, John Love, Andrew Dean and Shay Casey.



HOLLY "ANDI" ANDERSON
Customer Service Co-Ordinator

Andi joined Sika in September 2018 on a Temporary Contract and became permanent in October. Andi trained as a Midwife but decided it was not for her and returned to Customer Service. She loves her job and the team.

Andi supports: Bobby Singh, Stuart Wright, Rebecca Clarkson and Donna Owen.



PAIGE LUCRAFT
Customer Service Co-Ordinator (on maternity)

Paige joined Sika in March 2017 into the Specialist Distribution Team. Early 2018 Paige wanted a new challenge and joined the Roofing Team in May 2018. Paige is enjoying learning a new industry and building new relationships with the Roofing customers.

Paige supports: Sam Rogan, Nigel Drysdale, West Scotland and John Bern.



TOM HORTON
Customer Service Co-Ordinator (maternity cover)

Tom joined Sika in January 2019 as Maternity Cover for Paige. Tom has had previous experience in Customer Service. Tom is fitting into the team nicely.

Tom supports: Sam Rogan, Nigel Drysdale, West Scotland and John Bern.



MARIA WILKIE
Customer Service Co-Ordinator

Maria joined Sika in August 2019 from Sifcon International where she was a Buying Assistant. Maria enjoys interacting with customer and will help in anyway she can. She has settled within the Roofing Team very well and looks forward to her future with Sika Limited.

Maria Supports: Richard Burke and Ryan Birch.