

Product portfolio

We know washrooms.
For all your design and
budget requirements.

Venesta



We know washrooms.

After 120 years of innovation in partnership with our customers, we're still passionate about setting new standards of design, value, performance and reliability.

At Venesta, we live and breathe washrooms. Ever since the early days, innovation has been our inspiration, and product excellence our goal. With a commitment to setting the benchmark for design and performance, we've partnered with our clients in creating solutions that they can rely on to satisfy the most challenging and demanding of briefs.

Today, our expert knowledge and pioneering attitude have inspired our new range of commercial toilet cubicle and washroom systems. On the following pages you'll discover great product choice, value for money and uncompromising quality. As customer care is so important to us, you'll find we're breaking new ground in customer service too.

We invite you to see for yourself.

We know our customers.

From tailor-made design excellence to dedicated support and responsive service, everything we do is focused on you and what you need to get the job done.

Your guarantee of quality

At Venesta, quality underscores everything we do. Our design team is dedicated to providing solutions that inspire, delight and perform superbly, even in the most demanding of environments.

All of our fittings are designed to suit our clients' specific requirements. Each component is considered in detail, in terms of both visual appearance and functionality. The same integrity applies in the way we select materials.

Our research and development team is continually raising the design benchmark and no product is launched without extensive testing. In fact, we've been at the forefront of industry invention for many years and have pioneered countless innovations.

Durable and fit for purpose to suit your demands

Everyone expects a product that's fit for purpose but for Venesta, all of our products come with a rock solid 10 year guarantee. We make it our business to really understand your needs before providing the appropriate solution. That way we can be sure you're getting the right product for the job. Fit for purpose also means high standards of durability.

Simple to install to make your life easier

Because we want to make your life as easy as possible, installation is at the forefront of our mind when we're creating new products. With simplicity built into every solution and thorough fixing instructions provided, we can ensure your washroom will be built and ready for use in the shortest of time frames. But don't forget, if you do experience any difficulties, our customer service team is here to resolve any issues quickly and efficiently.

A team of experts focused on fulfilling your needs

At Venesta, we've built a team of people who are genuinely passionate about what they do. Many of us have been with the company for years and have built up a wealth of experience and product knowledge. We have CAD technicians to help with your drawings, project management professionals to ensure everything is on budget and on time, manufacturing experts who have a fine eye for detail and a friendly team that's committed to your total satisfaction.

Equality Act 2010 compliant for your reassurance

At Venesta, we're an authority on Equality Act 2010 compliance. From access, to colours and finishes, we offer products that are fully compliant. What's more, because we understand the Equality Act 2010 inside out, we can provide an unrivalled level of support and advice, should you need it.

The UK's first panel manufacturer to achieve 0% board waste to landfill

In 2019 we were extremely proud to announce that we achieved our target of 0% board waste going to landfill, with the help of our £1M state-of-the-art, 1.75MW, on-site biomass burner.

The heat generated from our burner provides heating to our entire manufacturing facility and office buildings, self-sufficiently, from waste offcuts.

As a manufacturer we're making the most of every portion of the materials that we use and are continually searching for ways to reduce energy consumption across all of our facilities. We know our responsibility and Venesta is totally committed to making a positive impact on the environment.



- 01 A friendly team of experts**

We're genuinely passionate about what we do and enjoy sharing our wealth of experience and product knowledge with you.
- 02 A fine eye for detail**

Our team is committed to your total job satisfaction, and that means getting every detail right, every time.
- 03 Our responsibility to the environment**

The heat generated from our biomass burner provides heating to our entire manufacturing facility and office buildings from waste offcuts.
- 04 Quality materials**

No product is launched without extensive testing and all materials are selected for quality and durability.

We know good service.

The quality of our products is only half the story. We know that excellent service can make all the difference to your satisfaction.

Our 7-stage service plan

Whether it's a simple vanity unit or an extensive refit, you'll always find we go the extra mile to ensure you're happy. Here's our 7-stage service plan.

Stage 1 Specification

Our dedicated team of Specification Managers will help you choose the most cost effective and suitable products for your project without compromising on aesthetics and quality. To help you, our NBS specification writing service is available free of charge to guide you through all the detail. With our remote specification service, the process is quick and easy. Simply send over your drawings and your local Specification Manager will provide you with a comprehensive specification tailored to your project. Remember, whenever you need advice of any kind, just call our helpful sales team, who can also provide you with product literature and samples.

Stage 2 Estimating

Our estimating service levels have never been stronger; it's our aim to never deliver a late quotation. We pride ourselves on our attention to detail, so our comprehensive quotations always give the most detailed breakdowns of materials and prices. Don't forget, our dedicated technical helpline is here to give you technical support on all our products at any stage of the estimating and ordering process.

Stage 3 CAD

Once your order is placed, our highly skilled CAD Technicians will prepare layout drawings. At this stage, you'll be given a dedicated CAD Technician to work with you throughout your project. Everything from dimensions, colours and drawings can be sent for your approval prior to manufacture.

Stage 4 Manufacture and delivery

We're committed to delivering your order as soon as we possibly can, wherever you are in the World. With that in mind, we've invested £5m in state of the art machinery - allowing us to streamline our manufacturing process to make it more efficient than ever before. 100% on time, in full with no errors is our aim and we monitor our performance closely to ensure we can deliver on this.

Stage 5 Installation

Our highly responsive technical helpline is here to give you technical support throughout the installation process. It's worth remembering that although we're a supply only company, if you need fitting too, there are Accredited Installers we can recommend who have vast experience installing our products. Accredited Installers undergo a rigorous training and approval process so you can be assured of a top quality job.

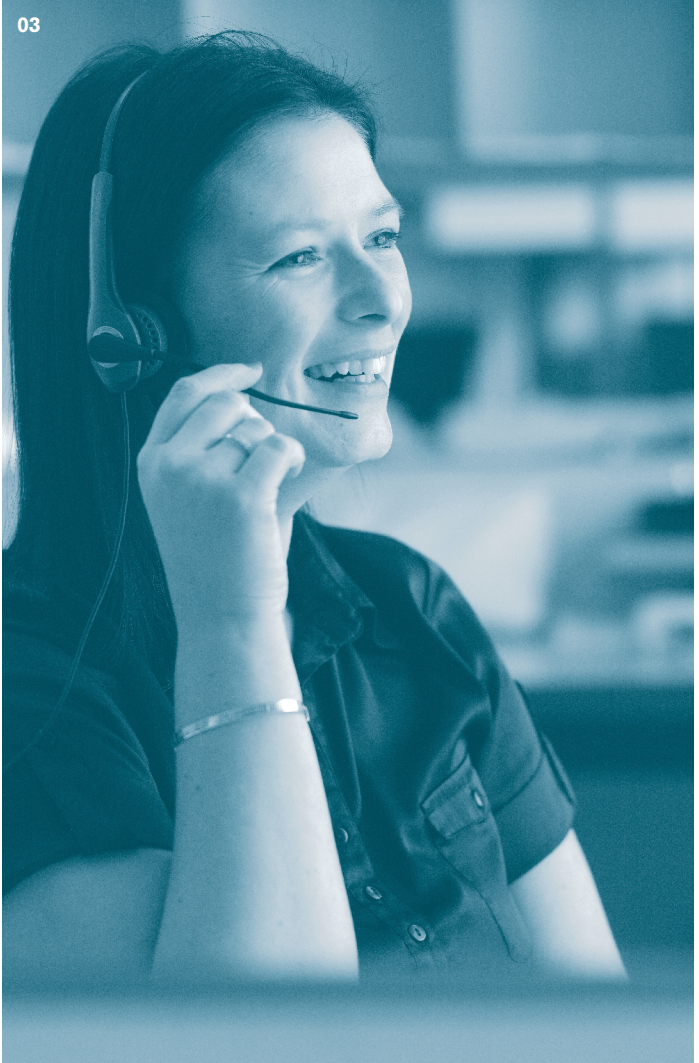
Stage 6 After sales support and spares

Once your products have been delivered, we'll give you your own dedicated point of contact to efficiently deal with all your after sales needs. Attentive and highly empathetic to your needs, they'll ensure you're completely happy at all times with our service.

Stage 7 Spares website

Our spares website has been created to make it as easy as possible for you to purchase spare items for your Venesta products. Whether it's a toilet cubicle lock, a pedestal leg, headrail end caps, washroom cubicle hinges or door buffers, it's easy to find what you are looking for on our Venesta spare parts website www.venesta-spares.co.uk.

One final thing, at Venesta, we appreciate customer feedback; it helps us to ensure we can continue to improve what we do in line with your needs. So, if you have any comments on our products or service, we want to hear them. You can call us on 01474 353333.



- 01 Sample service**
Our helpful sales team can provide you with product literature and samples.
- 02 Technical drawings**
Everything from dimensions, colours and drawings can be sent for your approval prior to manufacture.
- 03 Dedicated technical helpline**
When you're ready to specify, our dedicated technical helpline offers you all the technical support you need.
- 04 Design team**
A specification manager will talk through your washroom requirements to help you choose the most suitable products for your project.



Equinox A true style icon, Equinox brings you a modern washroom system with a difference. Its streamlined, curved pilasters and elliptically formed hardware are unique design features for this cubicle range.

Equinox

nox

Equinox



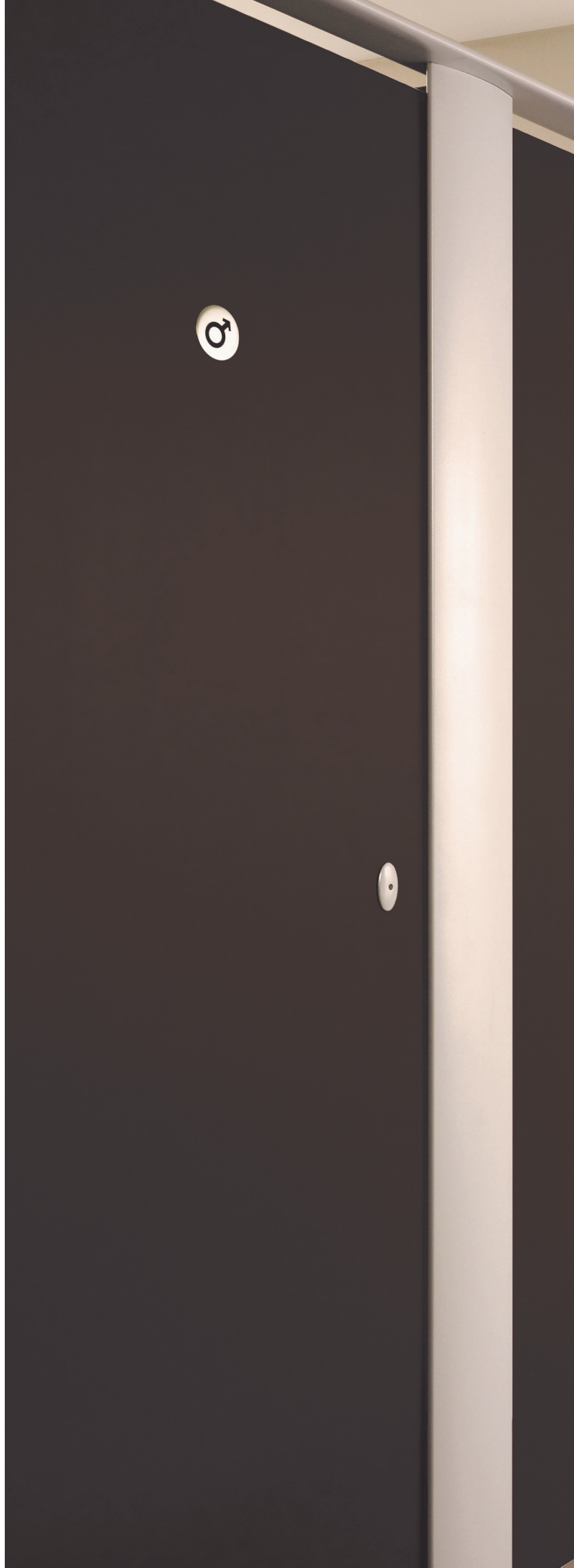
01 Unique, elliptical indicator bolt fascia in Light Grey.

02 Pedestals that are fitted to partitions give the range its floating appearance.

See p80-81 for Equinox technical specifications.

Main image

Equinox in Noir and Jive with Light Grey powder coated aluminium pilasters, Quartz vanity in Grey.





Key features

- Sculpted headrail design
- Strong, robust powder coated aluminium pilasters available in Light Grey finish
- Discreet, anti-tamper fixings
- Floating appearance
- Contemporary streamlined design

Equinox





Main image
Equinox in Honey
with Light Grey powder
coated aluminium
pilasters, Granite vanity
in African Black.

See p80-81 for
Equinox technical
specifications.



Case study St David's Shopping Centre

"I was delighted with the choice and quality of the product specified for St David's, and from a practical point of view, extremely impressed with the ease in which it has been maintained. The traffic within the first year has been phenomenal – you wouldn't think so by looking at our washrooms."

Steven Madeley, Centre Director, St David's Shopping Centre.

In its first week of trading, more than one million shoppers visited the new extension to St David's Shopping Centre in Cardiff. With more than 100,000 square metres of brand new retail space, the centre is home to many iconic, upmarket brands including Apple, Hugo Boss, LK Bennett and Kurt Geiger. Designed by Benoy, the development has rejuvenated the existing St David's Shopping Centre and has created a new landmark retail centre in the heart of the city.

Venesta was approached by Benoy architect, Maria Cannovina, who was looking for a contemporary, streamlined washroom solution to complement the centre's modern aesthetic. We recommended Equinox, not only for its looks but also its remarkable durability; an essential consideration in an environment with such heavy traffic. The client opted for Equinox in Iceberg laminate with polished, elliptically shaped pilaster and a pre-plumbed panelling system* to feature throughout the whole shopping centre and within the management suite. This was a huge project for Venesta but, we're delighted to say, everything ran perfectly, from start to finish.

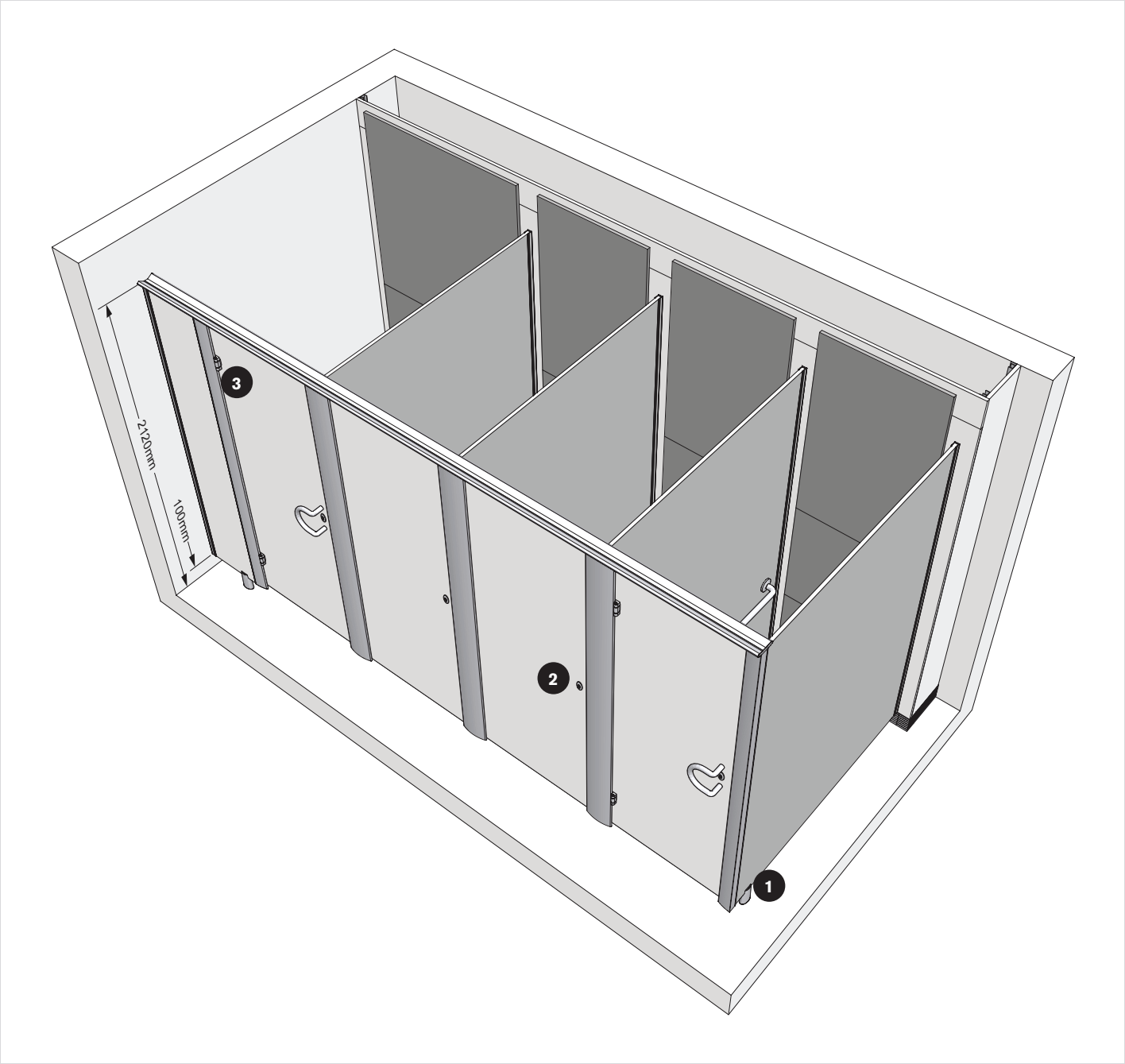
Read the full case study at www.venesta.co.uk





* For more information on our pre-plumbed panelling system, Vepps, turn to page 150, or contact our friendly and helpful sales team on 01474 353333.





Technical Specifying Equinox



1 Pedestal	2 Indicator bolt	2 Indicator bolt	3 Hinge
			

Dimensions

Overall height	
2120mm	
Floor clearance	
100mm	
Maximum depth	
MFC	2000mm
HPL	2000mm
SGL	1930mm

Performance

Available in three material options, Equinox is suitable for every type of wet or dry environment, allowing you to specify the most appropriate option to meet the site requirements and your budget.

MFC
For dry environments with low risk of vandalism. Panels are manufactured from 18mm nominal thickness high performance moisture-resistant melamine faced chipboard. Edges lipped with ABS.

HPL
For more heavily used washrooms, panels are heat, scratch and impact resistant. Manufactured from moisture-resistant chipboard faced with high pressure laminate, panels are 18mm nominal thickness. Edges lipped with ABS.

SGL
Solid grade laminate is extremely resistant to impact and all surfaces are impervious to water. Panels are 13mm nominal thickness with polished black radiused edges.

Detailing

Panels and doors
Available in MFC, HPL and SGL.
Colour finish
MFC, HPL and SGL
34 colours.
Cubicle hardware
Light Grey powder coated aluminium.
Edge treatment
MFC and HPL
Matching ABS lipping.
SGL
Polished black radiused edge.
Pilasters
High strength extruded aluminium forming slim section rounded pilasters.
Headrail
High strength, extruded aluminium.
Cubicle hardware
Hinge
Universal zinc safety hinge. Satin Anodised Aluminium outward opening rise and fall hinge option available.
Wall fixing
Partitions fixed to walls using aluminium channel in Light Grey powder coated aluminium to match pilasters and fittings.
Indicator bolt
Indicator with emergency release facility and keep, all with concealed fixings.
Pedestal
Height adjustable for uneven floors, with concealed fixings.
Accessories
Coat hooks and toilet roll holders available.

We know our responsibility.

Your world is our world. At Venesta, we treat the environment the way we treat our customers, with care and commitment.

Managing our waste

Targeting zero waste

Waste is an inevitable part of any manufacturing process, but there are ways to ensure it doesn't become an environmental headache. In 2016 we set ourselves a challenge to reduce and if possible, totally eliminate our waste.

We are incredibly proud to say that in 2019 we became the first UK washroom manufacturer to achieve our target of 0% board waste to landfill.

A £1M investment into a new, state-of-the-art 1.75MW biomass burner has enabled us to eliminate MDF and HPL board waste; our smaller burner incinerates non-biomass waste like Solid Grade Laminate.

The cost of energy and the issue of carbon emissions are high on our environmental agenda and we are continually searching for ways to reduce energy consumption. Our biomass facility generates enough renewable energy to independently heat our entire manufacturing facility and office buildings.

We know our responsibility and Venesta is totally committed to making a positive impact on the environment. We treat the environment the way we treat our customers, with care and commitment.

FSC® certification

Take care of the forest

As our customer, you can be confident that our materials and products have been checked at every stage of processing to ensure we are sourcing from sustainable and ethical sources.

We only purchase wood-based panel products from suppliers who are independently certified from either FSC (Forest Stewardship Council) or PEFC (Programme for the Endorsement of Forest Certification).

Our V3 Veneer range is FSC MIX certified with a full chain of custody available for our customers.

Laminate product materials are supplied to us as an FSC accredited product under 'FSC Controlled Wood'. Certificates are available to our customers upon request to demonstrate this.



Learn about our biomass burner which has helped us achieve 0% board waste to landfill by visiting our YouTube channel.

Reducing our travel

Decreasing carbon emissions

As part of our ongoing commitment to improve our carbon footprint, we've tasked ourselves with reducing employees' travelling time. All staff are encouraged to use public transport wherever possible and we've installed video conferencing facilities on all of our sites to allow meetings to be held without the need for travel.



The mark of
responsible forestry
FSC® C137315



01-02 Waste management

Biomass burner turns production waste into factory and office heating.

03 Recycling

Wherever possible, all off-cuts are worked back into production for smaller product components.

04 Boilers

Our biomass burner has helped us achieve our 0% waste to landfill target.

05 Efficiency

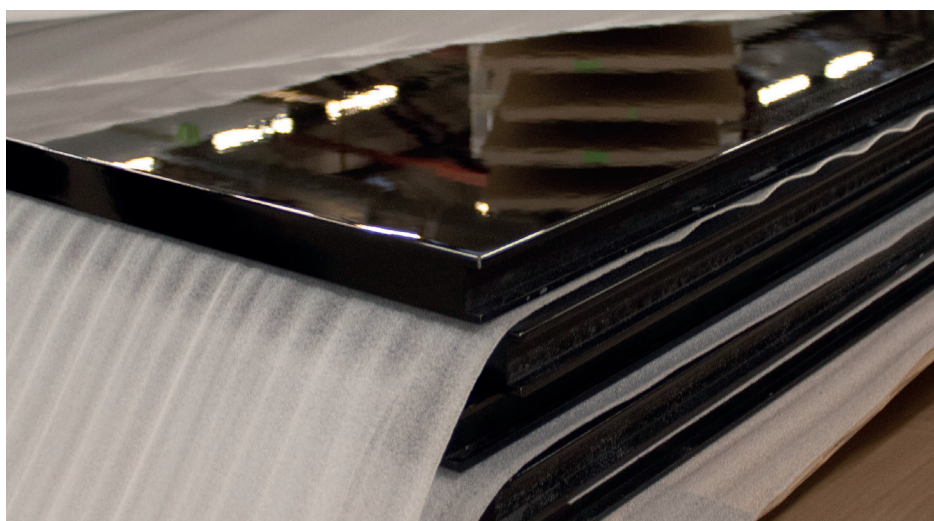
Robotic handling systems ensure maximum board utilisation is achieved.



We know washrooms. Your partner, every step of the way.

Venesta is passionate about ensuring you get the very best product and service, whatever the size of the project. That's why, from your first enquiry through to installation and beyond, you'll have a team of talented and committed experts working tirelessly to ensure you're happy and satisfied.

At Venesta, we believe it's our people that make the real difference to our business success. Everyone is an expert in their field, from our highly creative CAD team to our efficient and responsive Project Managers and our dedicated manufacturing team. Their experience and professionalism is what underpins the quality of our customer relationships.



How can we help you?

Our friendly and knowledgeable team is waiting to advise you on your project. Call us on **01474 353333**.

Alternatively, you can see all our products online at **www.venesta.co.uk**. We look forward to working with you.



www.venesta.co.uk

**For help and advice on choosing
your washroom, visit our website
for a comprehensive guide.**

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www.venesta-spares.co.uk